

CITY OF PRETTY PRAIRIE, KANSAS

RESOLUTION NO. 23-10

A RESOLUTION ESTABLISHING A WATER LEAK ALLOWANCE POLICY FOR THE CITY OF PRETTY PRAIRIE, KANSAS.

WHEREAS, the Governing Body of the City of Pretty Prairie, Kansas acknowledges that from time to time, water utility customers may experience unusually large water bills caused by undetected leaks; and

WHEREAS, to help alleviate the potential financial burden caused by certain water leaks, the Governing Body of the City of Pretty Prairie, Kansas wishes to establish a policy to provide such relief to its water customers; and

NOW, THEREFORE, BE IT RESOLVED the Governing Body of the City of Pretty Prairie hereby establishes the following policy concerning relief for customers with undetected water leaks:

City of Pretty Prairie, Kansas Water Leak Allowance Policy

The City of Pretty Prairie, Kansas may provide an allowance on utility bills for high consumption of water that is caused by a leak in the plumbing on the consumer's side of the water meter.

- A. Type of leaks that will be considered for an allowance include:
 - 1.) Breaks in the underground service line between the water meter and the foundation of the structure.
 - 2.) Breaks in the plumbing located in a crawl space or basement.
 - 3.) Breaks in the plumbing located in an interior wall of a structure.
 - 4.) Breaks in the underground plumbing of an irrigation system.
- B. Types of leaks that **will not** be considered for an allowance include:
 - 1.) Leaks caused by any defective part of a toilet, hot water heater, ice maker, water softener, or other appliance or item connected to the plumbing of the structure.
 - 2.) Leaks caused by any item considered to be a maintenance item of the plumbing or irrigation system.
- C. To qualify for a leak allowance:

- 1.) The total amount of water consumed during the billing cycle in which the leak occurred must be more than two (2) times the highest monthly water consumption during the previous twelve (12) months for that occupant at that address. A leak allowance will only be considered for one billing cycle.
- 2.) A minimum of 10,000 gallons will be the responsibility of the property owner and a maximum adjustment of 75,000 gallons will be made for any leak.
- 3.) The property owner must provide evidence that the leak has been repaired. The property owner must allow City of Pretty Prairie, Kansas personnel to enter into the property as is necessary to inspect the area of the leak and confirm any evidence provided that the leak has been repaired.
- 4.) The property owner must complete the leak allowance request form and agree that the property will not qualify for any additional leak allowances for the next two (2) years. A tenant cannot submit a leak allowance request form on behalf of an owner/landlord.

D. The water leak adjustment will be calculated as follows:

- 1.) Highest monthly water consumption in the past 12 months: _____
- 2.) Multiplied by two (2) x _____
- 3.) Equals the amount of consumption bill to the customer: = _____
(minimum of 13.34 units)
- 4.) Water consumed during the current billing cycle: _____
- 5.) Less calculated consumption (3) above: - _____
- 6.) Number of gallons adjusted: = _____
(maximum of 100 units)
- 7.) Multiplied by the current water rate: x _____
- 8.) Equals the amount of the water leak adjustment: = _____
- 9.) For commercial properties, the sewer rate will also be recalculated to reflect the amount of water consumption billed to the consumer in (3) above. Sales tax will be adjusted accordingly.

E. Water leak adjustments in the amount of \$250.00 or less may be approved by the Mayor, provided that all of the provisions of this policy are met. Water leak adjustments in the amount of more than \$500.00 may only be approved by the City Council.


F. Customer's responsibility: Utility customers are responsible for monitoring their own water usage. The City of Pretty Prairie, Kansas accepts no responsibility or liability for notifying a utility customer that they may have a leak or that they may qualify for a leak allowance.

ADOPTED and APPROVED by the City Council the 4th day of December, 2023.

CITY OF PRETTY PRAIRIE, KANSAS



Dustin Vanscyoc, Mayor



Jenifer Albright, City Clerk